

MADISON COUNTY ROAD DEPARTMENT

DECEMBER 2016

SERVICE CALL SCHEDULE

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
15425	03/09/12 12/13/16	Request Schedule Closed	Durations 0.0 S-to-C 1.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Briqade Ave	Briqade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fer							
18738	02/13/14 12/08/16	Request Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Williams Carson Rd	Williams Carson Rd District 5
Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard							
18817	02/26/14 12/20/16	Request Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Dotson, Corrine Johnson Hill Rd	Johnson Hill Rd District 5
Ditched need to be cleaned out making flooding happen							
19128	04/14/14 12/20/16	Request Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Boulden, Martha Adams Ln	Adams Ln District 5
Flooding on road coming onto property needs to clean ditch and culvert up above property							
19635	06/26/14 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Turner, Randy Cobbsville Dr	Cobbsville Dr District 5
Ditch in front of house is washing away needs gravel like before							
20559	02/11/15 12/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sanders, Edward St David's Way	St Davids Way District 1
Water is standing in ditch in front of house and next door neighbors							

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20679	03/13/15 12/07/16	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ables, Shane Alden Place	Alden Place
concrete busted where culvert runs into backyard.							
20999	04/24/15 12/27/16	Request Schedule Closed	Durations 0.0 S-to-C 0.6 O-to-C	Ditching On Hold	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Ditches need to be cleaned on entire road.							
21044	05/05/15 12/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.5 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Augusta Gordon Rd	Gordon Rd District 5
ditches need cleaning and water is standing in rd (flooding)							
22073	01/25/16 12/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burden, Carolyn Shrock Rd	Shrock Rd District 3
Stated that ditch is not draining, water just sits there it doesn't have anywhere to flow; both sides of her driveway and ro.							
22134	02/03/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Need rip rap on a drainage pipe at Caroline Blvd and Belle Pointe							
22135	02/03/16 12/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Culvert at 113 Camden Crossing, Camden Crossing and Camden Walk intersection							

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22136	02/03/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline	Caroline Blvd District 4
Poor drainage on Caroline where detention pond is located. Culvert is too small or needs additional culvert, road over flow or this, you may have some other solution							
22146	02/04/16 12/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown Cleo Clark Rd	Cleo Clark Rd District 4
Caller stated that ditch and culvert needs cleaning out, water not draining							
22182	02/12/16 12/27/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Thurman, William Pleasant Gift Rd	Pleasant Gift Rd District 5
Culvert needs to be replaced under road, road has a big sink hole right below mailbox at this address, requesting for some							
22190	02/16/16 12/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Pearson, Janice W Sowell Rd	W Sowell Rd District 1
Dead end of W Sowell Rd ditches needs cleaning out							
22197	02/16/16 12/20/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradberry, Rose Twin Cedars Ln	Twin Cedars Ln District 1
Culverts need to be replaced on Twin Cedars Ln off of Clarksdale, due to road flooding							
22199	02/16/16 12/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sledge, Scott Arrington Dr	Arrington Dr District 3
Culverts clogged up, needs cleaning out							

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22260	02/29/16 12/13/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Drainage ditch needs to be checked.	Brown, Shirley Road Maintenance	Steen, Gerald Hickory Rd Hickory Rd District 1
22267	02/29/16 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Other Medium Priority Stated that culverts and ditches needs cleaning out on Woods Lake, ditches holding water	Brown, Shirley Road Maintenance	Tidwell, Susan Lake Ridge Circle Woods Lake Dr District 1
22294	03/04/16 12/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority Caller stated that the ditch behind her house is holding water and that an old oak tree has fallen in it, she needs someone	Brown, Shirley Road Maintenance	Stennett, Rachel Rhodes Ln Rhodes Ln District 1
22346	03/11/16 12/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Creek flooded due to culvert on one end is stopped up, rain has washed dirt into ditch causing it not to drain on one end	Brown, Shirley Road Maintenance	Wade, Rav Lottville Rd Lottville Rd District 5
22348	03/11/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority corner of Wildwood Dr culvert is stopped up causing the street to flood	Brown, Shirley Road Maintenance	Cox, Ronnie Wildwood Dr Wildwood Dr District 1
22360	03/15/16 12/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Ditches stopped up on both sides, and requesting for more dirt on culvert	Brown, Shirley Road Maintenance	Davis, Pauline Hawkins Thompson Ln Hawkins Thompson Ln District 4

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22370	03/16/16 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tucker, Vanessa King Ranch Rd	King Ranch Rd District 4
Needs ditching coming from 22 on King Ranch Rd the 4th house on the right.							
22383	03/21/16 12/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Carter, Yalonda East Ridge Cir	East Ridge Cir District 3
caller stated that ditch/drainage is stopped up behind her house and that it's on the COUNTY right away							
22388	03/22/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Johnson, Annie Mini Ln	Mini Ln District 5
Caller stated that due to all the rain and flooding, the road is washing out making it difficult to drive on							
22449	03/31/16 12/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	McMullen, Tanva Old Natchez Trace	Old Natchez Trace District 5
floods at ditch in front of her home and in her home with a hard rain: home in flat area prone to flooding							
22484	04/06/16 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Zialar, Eddie Rabbit Run Rd	Johnson Line Rd District 4
Ditch needs ditching at corner of Johnson Line Rd and Rabbit Run Rd. It is holding water not flowing.							
22525	04/13/16 12/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Whalen, George O C Hunter Rd	O C Hunter Rd District 4
Ditch is stopped up in front of Fairview Park causing under his house to flood: Requesting to have ditch across the road							

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22527	04/13/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Valentine, Tiffany Travis Cv	Travis Cv District 4
Requesting to get hole repaired in culvert if not replaced.							
22529	04/13/16 12/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ezra, Mr. Rocky Hill Rd	Rocky Hill Rd District 5
Had a customer call reporting problems with a drainage ditch stopped up or backed up 5 or 6 feet. He said it is at the chnty issues and I just tell him I will pass it on. Haha. I told him I would contact forward the message on to you guys along v							
22531	04/13/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Kirkland, Carol Doawood Lane	Doawood Ln District 1
Needs dig out repair							
22543	04/14/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lyon, Unknown Cedar Hill Rd	Cedar Hill Rd District 5
Cedar Hill Rd 3quarters of a mile west of 463, culvert under road around it has washed away							
22547	04/15/16 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gordon, Linda Hunters Row	Hunters Row District 3
Culvert is stopped up causing yard to flood, requesting for rocks or dirt around culvert							
22559	04/18/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wolfe, David King Ranch Rd	King Ranch Rd District 4
Requesting ditch be cleaned out because of mudslide and is flood the front yard							

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22577	04/20/16 12/06/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	King, Mildred Gus Green Rd	Gus Green Rd District 3
Water running from the road is running onto property flooding. Also has concerns for creek running under road unto pro							
22733	05/11/16 12/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Melton, Sondra Ouail Ridge Dr	Ouail Ridge Dr District 3
Culvert has a sinkhole at the base of it, causing the road to sink in							
22801	05/25/16 12/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lynn, Stanley Eagles Nest Cir	Eagles Nest Cir District 2
Having drainage problems when the water flows down, it doesn't go into the sewer							
22861	06/06/16 12/23/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Perry, Catherine Gus Green Rd	Gus Green Rd District 3
Ditch is washing out into the road							
22920	06/21/16 12/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Miller, John Twelve Oaks Trace	Twelve Oaks Trace District 4
Dead trees need cutting off the side of the road starting at the stop sign going East							
22938	06/23/16 12/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Boldin, Martha Adams Ln	Adams Ln District 5
Requesting some ditching be done on the ditches in front of house because of flooding under house							

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23015	07/11/16 12/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Russell Deweese Rd District 3
Requesting culvert to hayfield be extended so large equipment can get in and out						
23020	07/12/16 12/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Skates, Adam Pocahontas Rd District 4
Needs culvert installed at new address						
23053	07/20/16 12/20/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Whitaker, Marv Miaqains Rd District 1
Tree leaning on the side of road about 9/10 of a mile in between 309 Miaqains and the creek, dont go past the creek						
23058	07/25/16 12/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Loston, Martha North Old Canton Rd District 1
At this address on both sides and ditch needs dugging						
23064	07/27/16 12/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Bennett, Bernard Catlett Rd District 3
Requesting to have ditch and culvert cleaned so water can flow better across from Tyler Ln						
23066	07/27/16 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Fortenberry, Larry Bridge Park Dr District 3
Requesting for someone to come out and take a look at the hole in front of his house.says the hole is deteriorating						

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23078	08/02/16 12/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Martin, Don Cedar Ridge Drive	Cedar Ridge Dr District 5
culvert not draining and ditches hold water; needs to be cleaned out on both sides.							
23085	08/01/16 12/06/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Washington, Felice Middle Rd	Middle Rd District 4
She needs culvert installation. Will call back when it is staked and address is posted.							
23106	08/08/16 12/07/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Ward, Deidra Oak Hill Dr	Oak Hill Dr District 1
Wants some one to come out and check road to see is it for us to maintain or her, its a small short road, that needs grave							
23122	08/10/16 12/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Gail Dover Lane	Dover Ln District 3
She wants to know if the new part of Dover Lane that runs from Normandy Cir to the water is county maintained. She sai							
23123	08/10/16 12/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Anderson, Lance Firetower Rd	Firetower Rd District 5
Needs culvert replaced at Charlie Buck Hunting Club driveway.							
23126	08/10/16 12/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caller Daughtrey Drive	Old Jackson Rd District 4
Said ditching needed on Daughtrey Drive and Old Jackson Rd							

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23135	08/11/16 12/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Watras, Rob Grown Williams Rd	Grown Williams Rd District 5
Driveway has washed away due to when it rain the water flows down in driveway, causing the gravel to wash away, and h tate that we are accountable for WM							
23159	08/17/16 12/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Fleming, Dwavne Bear Creek Circle	Bear Creek Cir District 1
Concrete separating at driveway, leaving a gap and the driveway is raised with a hump that makes it hard to drive over w							
23163	08/18/16 12/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Thomas, Barbara Pleasant Git Rd	Pleasant Gift Rd District 5
Culvert and ditch needs digging out, causing yard to flood							
23171	08/18/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Edwards, Regina South Deerfield Drive	South Deerfield Dr District 1
drainage ditches all along road are stopped up and it makes her yard flood.							
23192	08/23/16 12/23/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Evans, Joe Old Hwy 51	Old Hwy 51
Trees are hanging over the road, about to fall any day they are tag off with red ribbons, close to A R Rimmer Rd							
23202	08/24/16 12/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Gordon, James St Charles St	St Charles St District 4
Culvert, and ditch stopped up							

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23204	08/24/16 12/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bennett, Linda Catlett Rd	Catlett Rd District 3
Culvert, ditch needs digging out, causing the water not to drain out							
23209	08/25/16 12/20/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wilson, John North Old Canton Rd	North Old Canton Rd District 1
Ditch needs cleaning out, 50 feet before you get to the creek, west side of property at this address							
23228	08/29/16 12/07/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burton, Beth Village Circle	South Deerfield Dr District 1
There is some sinking in her backyard. Her backyard fronts South Deerfield Drive. She has put an orange cone in the sunk							
23229	08/29/16 12/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown, Steven Dees Dr	Dees Dr District 4
Ditches need cleaning out							
23230	08/29/16 12/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Low Priority	Brown, Shirley Road Maintenance	Gaines, Carla Fox Hollow	Fox Hollow District 1
She said we came out and dug out her ditch. Now the ditch is too deep and steep for her to mow and water is standing i							
23244	08/31/16 12/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tim St. Davids Way	St Davids Way District 1
High area needs to be cut so ditch drains better.							

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23268	09/06/16 12/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Towing, KMA American Way	American Way District 3
Came in and stated that there are bad huge and deep potholes on American way/Enterprise							
23279	09/08/16 12/13/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cummins, Teresa Ramaque Rd	Ramaque Rd District 4
Needs gravel, stated that the road is washing out by the pond an it's very dangerous							
23296	09/14/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Knowles, Charles Lake Ridge Dr	Lake Ridge Dr District 4
Needs culvert installed.							
23315	09/19/16 12/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Vance, Billy Strong Rd	Strong Rd District 1
Needs ditch cleaned out and mowed.							
23318	09/20/16 12/20/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Tate, Michael Saddle Brook Cv	SADDLE BROOK CV District 2
Needs culvert installed on new property							
23320	09/20/16 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bloodworth, Jim American Way	American Way District 3
Has an erosion problem property that he is wanting to build off of Gluckstadt and Distribution Dr also wanted to know h							

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23322	09/21/16 12/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Porter, Johnnie Coker Rd	Coker Rd District 3
needs her culvert unstopped.						
23330	09/22/16 12/22/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority Brown, Shirley Road Maintenance	Jones, Doug Gatlin Lane	Gartin Ln District 3
There is a ditch at the corner of Gatlin Lane and Northshore Boulevard which needs to be cleaned out so we can do a bet						
23334	09/23/16 12/19/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Brown, Lorraine Yandell Road	Yandell Rd District 1
Needs culvert installed.						
23335	09/23/16 12/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority Brown, Shirley Road Maintenance	Jovner, Percy Dock Chinn Rd	Dock Chinn Rd District 5
Needs culvert replaced across the road						
23365	10/03/16 12/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority Brown, Shirley Road Maintenance	Barnett, Gary Cleo Clark Rd	Cleo Clark Rd District 4
Needs culvert installed, right pass 153 Cleo Clark Rd on the left, it will be staked and sprayed with orange paint						
23366	10/04/16 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority Brown, Shirley Road Maintenance	Miller, Callie W Sowell Rd	W Sowell Rd District 1
Called request some one come out to check the creek on road is flooding property ; and water is stnading						

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23367	10/04/16 12/05/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority Needs gravel at end of driveway.	Brown, Shirley Road Maintenance	Brame, Robert Kearney Park Road Kearney Park Rd District 4
23388	10/11/16 12/12/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority Water not flowing through ditch on both sides of the road, it's backing up on both sides of the Taylors's property	Brown, Shirley Road Maintenance	Goodwin, Peay Sowell Rd Sowell Rd District 1
23415	10/19/16 12/13/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Mowing Medium Priority Grass needs cutting in ditches/ Retention Pond near this address	Brown, Shirley Road Maintenance	Lona, Kelly Rhodes Ln Rhodes Ln District 1
23429	10/25/16 12/23/16	Request Schedule Closed	Durations 0.0 S-to-C 35.0 O-to-C	Ditching Medium Priority Ditch needs to be cleaned out	Brown, Shirley Road Maintenance	Jones, Cleo Ramae Rd Ramae Rd District 4
23433	10/26/16 12/21/16	Request Schedule Closed	Durations 0.0 S-to-C 33.8 O-to-C	Road Condition Medium Priority Caller stated that the road is cracking up bad in the middle	Brown, Shirley Road Maintenance	Burks, Lubertha Old Hwy 16 Old Hwy 16 District 5
23444	11/01/16 12/08/16	Request Schedule Closed	Durations 0.0 S-to-C 27.9 O-to-C	Road Condition High Priority crack in culdesac spanning from one side to the other. described as 2 inches wide. and spoke to Valerie.	Brown, Shirley Road Maintenance	Kona, Siu Parkfield Place Parkfield Pl District 4

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23454	11/03/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 24.9 O-to-C	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	Robertson, Jacob Livinaston-Vernon Rd Livinaston Vernon Rd District 4
23457	11/03/16 12/08/16	Request Schedule Closed	Durations 0.0 S-to-C 26.0 O-to-C	Sink Hole Medium Priority Erosion @ the backside of sidewalk adjacent to rose bushes at 117 Belle Terre Dr	Brown, Shirley Road Maintenance	Stamps, Grant Belle Terre Dr Belle Terre Dr District 3
23464	11/07/16 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 21.9 O-to-C	Culvert Repair Medium Priority Culvert is busted	Brown, Shirley Road Maintenance	Brown, Janice Brown Rd W Brown Rd W District 5
23466	11/07/16 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 22.9 O-to-C	Limb Cutting Medium Priority Caller stated that an huge Pine tree has been strucked by lightning and about to fall any day	Brown, Shirley Road Maintenance	Thomas, Harold Hwy 43 Hwy 43 District 5
23475	11/09/16 12/21/16	Request Schedule Closed	Durations 0.0 S-to-C 21.0 O-to-C	Limb Cutting Medium Priority Tree limbs hanging over the road	Brown, Shirley Road Maintenance	Mr, Christian Twelve Oaks Trace Twelve Oaks Trace District 4
23478	11/09/16 12/07/16	Request Schedule Closed	Durations 0.0 S-to-C 18.8 O-to-C	Culvert Installation Medium Priority Needs culvert at this address in Twin Lakes Sudv	Brown, Shirley Road Maintenance	Winton, Jerry Mae Ave Mae Ave District 5

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
23484	11/10/16 12/08/16	Request Schedule Closed	Durations 0.0 S-to-C 19.8 O-to-C	Pot Holes Medium Priority Need road repaired	Brown, Shirley Road Maintenance	Unknown 614 Twin Harbor Pl Twin Harbor Pl District 5
23486	11/10/16 12/28/16	Request Schedule Closed	Durations 0.0 S-to-C 17.8 O-to-C	Culvert Installation Medium Priority Need cross drain replaced	Brown, Shirley Road Maintenance	Unknow 521 Beaverdam Rd Beaverdam Rd District 5
23491	11/14/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 14.9 O-to-C	Road Condition Medium Priority Caller stated that on Industrial Dr, to your right the road needs some work done	Brown, Shirley Road Maintenance	Gibson, Lee Old Jackson Rd Industrial Dr District 1
23501	11/17/16 12/16/16	Request Schedule Closed	Durations 0.0 S-to-C 11.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed	Brown, Shirley Road Maintenance	McGruder, Alonzo Sharon Rd Sharon Rd District 5
23505	11/18/16 12/13/16	Request Schedule Closed	Durations 0.0 S-to-C 9.9 O-to-C	Culvert Installation Medium Priority Culvert washed out on bridge	Brown, Shirley Road Maintenance	Spencer, Jessie Kearney Park Rd Kearney Park Rd District 4
23520	11/28/16 12/28/16	Request Schedule Closed	Durations 0.0 S-to-C 1.8 O-to-C	Limb Cutting Medium Priority Big oak tree leaning on the right-away, right as you pass Red Oak Plantation, some of the limbs have already fallen that n	Brown, Shirley Road Maintenance	Raley, Jim Gluckstadt Rd Gluckstadt Rd District 3

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
23521	11/29/16 12/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Trash Related Medium Priority	Brown, Shirley Road Maintenance	Dodson, Jov Rankin Rd	Rankin Rd District 5
Stated that these roads needs cleaning off on the right-away (Rankin Rd, Nissan Pkwy connects to 55 and 43, and also S							
23523	11/29/16 12/15/16	Request Schedule Closed	Durations 0.0 S-to-C 1.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Williams, Ophential 525 Goodloe Road	Goodloe Rd District 5
Need culvert installed across from 524 Goodloe Road							
23524	11/29/16 12/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Koury, Marvin Stokes Rd	Stokes Rd District 3
Culvert needs installed at this address, already staked and marked							
23527	11/29/16 12/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lee, Danny Sheriff's Office new drive wav	Madison Co Sheriffs Office District 1
Requesting to have rip rap be apply to the outer opening of the newly installed pipe at driveway							
23528	11/30/16 12/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Chunn, Mary Rocky Hill Rd	Rocky Hill Rd District 5
Call to report newly installed culvert near the Leake Co line has washed out							

Open Requests: 101
0.00 S-to-C Average Duration
3.26 O-to-C Average Duration

Total Requests: 101
0.00 S-to-C Average Duration
3.26 O-to-C Average Duration